MMPO Midwife User Terms and Conditions

1. Commitment to MMPO Objectives:

I acknowledge and support the objectives of the MMPO and agree to adhere to its purpose and core values, which are aligned with promoting high quality midwifery care, a sustainable workforce and improving maternal and newborn health outcomes.

2. Service Provision:

I commit to providing midwifery care in compliance with the Maternity Notice currently gazetted by Health New Zealand (HNZ) and to delivering care in accordance with the agreed standards and best practices in Aotearoa New Zealand midwifery.

3. Privacy and Information Handling

a) Health Information Privacy:

I acknowledge and will strictly comply with the provisions of the Health Information Privacy Code 2020 and all relevant privacy laws. I will supply necessary information to MMPO as required and ensure its accuracy. I understand that I have the right to access and amend my personal information to maintain its accuracy, particularly regarding care provided under this agreement.

b) Data Ownership and Access:

All clinical data entered in MMPO systems remains the property of the woman receiving care. I will maintain the confidentiality of personal health information and only share it with authorised parties as needed for clinical and administrative purposes.

4. Midwifery Standards, Quality Assurance, and Insurance

a) Professional Obligations:

I will meet and maintain all required registrations, qualifications, midwifery standards, and quality assurance obligations, including participation in the Midwifery Standards Review (MSR) as required by the New Zealand College of Midwives (NZCOM)

b) Professional Indemnity Insurance:

I confirm that I hold professional indemnity insurance through my membership with the College and will maintain coverage throughout my practice under the MMPO.

5. GST Status

I will advise the MMPO of my current GST registration status and ensure my payments are processed accordingly. I will notify the MMPO immediately of any changes to my GST status and understand that any discrepancies in status may affect my payment processing.

6. Claims for Payment and Processing

a) Claims Submission:

All claims for payment of maternity services provided by me will be submitted through MMPO, which will process these claims on my behalf via HealthPac. Payment will be made directly by the MMPO into my nominated bank account(s) once authorised by HNZ.

b) Timely Payments:

I understand that payments will be processed within the scheduled timeframe once authorised, and I am responsible for ensuring the accuracy of all claims submitted.



c) Payment Amendments

Amendment Confirmation:

Any amendments to payments, such as changes in bank account details or payment percentages, require written confirmation. Alternatively, I may update my details through the Tiaki system, ensuring that all information entered is accurate and up to date.

d) Account Management and Debt Recovery

Debit Balances:

If my MMPO account incurs a debit (due to claim reversals, disbursements, or other valid reasons), MMPO reserves the right to automatically deduct this amount from future claims. I am liable to repay any outstanding balance within fourteen days unless other arrangements are made.

Debt Recovery Process:

Failure to repay any debt within the specified timeframe may result in the debt being referred to our MMPO recovery process. I acknowledge that I will be responsible for any associated fees and costs.

7. System Access and Usage

a) Core Systems:

As a member of MMPO, I will have access to the following core systems:

BadgerNet:

<u>Purpose</u>: BadgerNet is a comprehensive clinical system designed to maintain a complete record of a woman's and baby's care throughout the pregnancy. It plays a vital role in supporting high-quality midwifery care by ensuring that accurate clinical information is collected and recorded, which is then accessible to authorised healthcare providers involved in the woman's and baby's care. This centralised approach facilitates informed decision-making and continuity of care.

BadgerNotes:

<u>Purpose</u>: BadgerNotes is the digital application available to the woman receiving care, providing her with access to her own and her baby's clinical records, including lab results, scans, and other important medical information. BadgerNotes also offers educational resources and leaflets, helping women to stay well-informed throughout pregnancy and the postpartum period. This ensures active participation in their own health journey, enhancing both care quality and patient empowerment.

Tiaki:

<u>Purpose</u>: Tiaki is a practice management system designed to enhance the effectiveness and efficiency of midwifery practice. It includes features such as creating referrals, managing calendars, and handling claims and payments when required. Tiaki streamlines administrative processes, ensuring that tasks like scheduling appointments and managing practice operations are efficient and easily accessible.

b) System Responsibilities:

I will ensure that all data entered in BadgerNet and Tiaki is accurate, up-to-date, and secure in accordance with the Privacy Act 2020.

I will maintain confidentiality and ensure compliance with all data security and privacy regulations.

I acknowledge the importance of regular training and will utilise MMPO resources to stay proficient in using the systems.

8. Digital Communication and Consent**

a) Electronic Communication:

I consent to receiving electronic communications from the MMPO, including newsletters, updates, and notices regarding my membership and services.



b) Cybersecurity and Data Protection:

I agree to implement and maintain appropriate cybersecurity measures to protect personal and clinical information from unauthorised access, loss, or theft. I will follow MMPO's best practices and recommendations for data protection and online security.

c) System Updates and Compliance

I understand that both the BadgerNet and Tiaki systems will be regularly updated to meet sector standards and best practices. It is my responsibility to stay informed of any changes and ensure that I continue to operate in compliance with system protocols.

9. Terms Amendments

MMPO may update or amend these terms periodically. Notifications of any changes will be sent via email, and continued use of MMPO services after these updates will constitute acceptance of the new terms.

10. Indemnity

By signing this agreement, I acknowledge my role as a principal party to the Agreement and will indemnify MMPO for any breach of the terms.

11. Electronic Signatures

I recognise that electronic signatures are valid and binding for all purposes related to this Agreement.

12. Agreement Acknowledgment:

I, being a current member of the New Zealand College of Midwives (NZCOM) and having agreed to be bound by its practice standards and ethical codes, hereby accept the updated MMPO Terms and Conditions and the operational agreements set forth.