

How to sign up with the Aotearoa Immunisation Register (AIR)

This guide will help you to sign up with the Aotearoa Immunisation Register (AIR) and ensure you are able to claim vaccination events provided in the community.

Step by Step

Before you begin, please ensure you have the following identifiers to complete your registration:

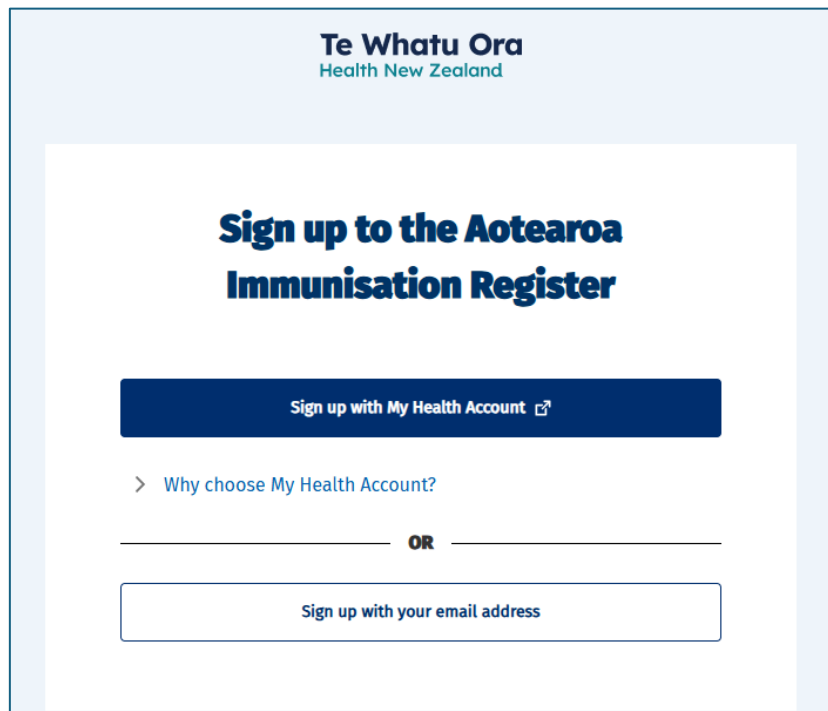
- Your **CPN** or **HPI number** – found on your APC on the Midwifery Council website
- The name of your registered authority, ie. **Midwifery Council**

Please note that having these identifiers is necessary to complete your registration.

If you require help with the sign-up process, please call our team on 03 377 2485 option 3.

Go to the [Aotearoa Immunisation Register](#) – choose **Sign up with your email address**.


Note: You can choose to sign up to AIR using your **My Health Account** providing that it is enabled with **RealMe** and has your identifier (CPN) linked to it.





The screenshot shows the sign-up interface for the Aotearoa Immunisation Register. At the top, the Te Whatu Ora Health New Zealand logo is displayed. The main heading reads 'Sign up to the Aotearoa Immunisation Register'. Below this, there are two primary options: a dark blue button labeled 'Sign up with My Health Account' with a small external link icon, and a light blue button labeled 'Sign up with your email address'. A link '> Why choose My Health Account?' is positioned between the two buttons. The word 'OR' is centered between the two buttons, indicating a choice. The entire form is set against a light blue background.

Te Whatu Ora
Health New Zealand


Sign up to the Aotearoa Immunisation Register

 First name

 Last name

 Email address

☐ I'm not a robot


reCAPTCHA
Privacy - Terms

Sign Up

Already have an account?

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Health New Zealand

Sign up to the Aotearoa Immunisation Register

 Please check your email for username details and instructions on how to verify your account.

You will receive an email from AIR (verification required) – click on the link within the email.

Kia ora!

Thank you for providing your email. Please complete your sign up and identity verification check for the Aotearoa Immunisation Register (AIR). To gain access you will need to complete the following steps:

- Agree to the AIR terms and conditions
- Provide information to verify your identity (see below the information you will need to supply)
- Provide details about the facility and role you are requesting access for
- Choose a unique password for your account

Before you begin please ensure you have the following information at hand when completing your registration.

- Your CPN or HPI number (if you are health professional) - This can be found by searching for yourself on the pharmacy council website (<https://pharmacycouncil.org.nz/search-register/>)
- Your CIR Username (if you have one)
- Your Immunisenow Username (if you have one)
- Your Registered Authority (The professional body you are registered with, if you are a health professional)
- The name of your health facility and it's HPI-F identifier – If you are unsure of your health facilities' HPI-F identifier this can be found on the Ministry of Health website here ([Facility code table | Ministry of Health NZ](#))

Press **Next**

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Log Out

User AIR Onboarding Login Flow

You are attempting to log in to Salesforce however, the last session you had open may still be open. This might be because you still have another browser window open, or you recently closed the browser window without logging out.

Please ensure that you have logged out of all previous sessions before attempting to log in.

If you have other open browser windows with records being edited, you will lose any unsaved information in your other sessions by clicking Next.

Next

Read the T&C's, tick the **Accept Button** then press **Next**

- I understand that my access to the **ORG** is always logged and audited. This log and audit information may be used proactively or reactively in any investigation resulting from a privacy incident / breach.*

☐ Accept

Next

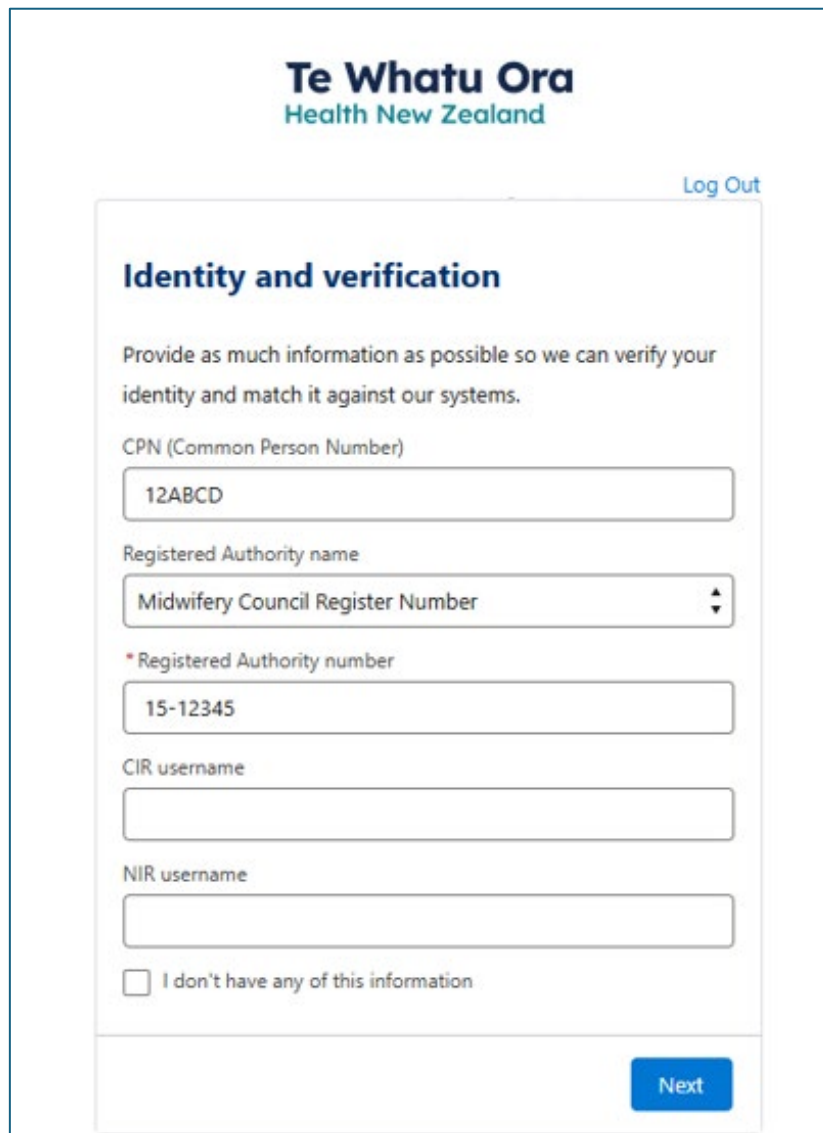
Enter your **CPN (Common Person Number)** – found on your APC on the Midwifery Council Website

Select your Registered Authority Name – **Midwifery Council Register Number**

And enter your **Registered Authority Number**

You don't need to enter a CIR username or NIR username

Press **Next**



The screenshot shows a web form titled "Te Whatu Ora Health New Zealand" with a "Log Out" link in the top right. The main heading is "Identity and verification". Below this, a message states: "Provide as much information as possible so we can verify your identity and match it against our systems." The form contains several input fields: "CPN (Common Person Number)" with the value "12ABCD"; "Registered Authority name" with a dropdown menu showing "Midwifery Council Register Number"; "* Registered Authority number" with the value "15-12345"; "CIR username" (empty); and "NIR username" (empty). At the bottom left, there is a checkbox labeled "I don't have any of this information". At the bottom right, there is a blue "Next" button.

When you complete your sign up, please select the main role that you require. If you require additional roles, you will be able to add these once your access has been approved.

Enter Facility name: **Midwifery & Maternity Provider Org**

Enter Facility HPI: **F2S012-C**

Select Facility Role: **Vaccinator (view and record vaccinations)**

Press **Next**

Facility and role access

You will be able to request access to additional facilities and roles later.

* Facility name

Midwifery & Maternity Provider Org

Facility HPI

F2S012-C

Refer to the [spreadsheet of facility codes](#) for details on your Facility Name and Facility HPI

Please choose the main role you will undertake. You can add roles later. If you need more information on signing up to AIR please [click here](#).

* Facility role

☒ Vaccinator (view and record vaccinations)
☐ Facility Manager (manage facility access for staff)
☐ Vaccinating Health Worker (VHW qualified)
☐ Vaccination Recorder (record on behalf of others)
☐ Imms. Status Viewer (read only)

Previous

Next

Press **Submit**

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Facility and role access

You have selected the Vaccinator role.

This means you will be able to view, administer and record vaccinations for consumers at the facility you are signing up for.

To confirm this choice, click **Submit**.

To change this choice, click **Previous**.

Previous

Submit

Enter **New Password** and **Confirm New Password**, then press **Change Password**

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Change Your Password

Enter a new password for

Make sure

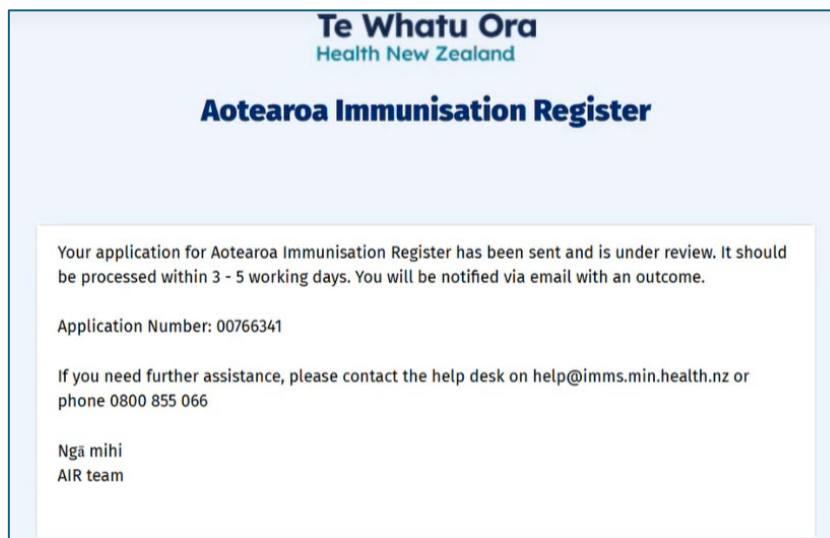
to include at least:

☐ 10 characters
☐ 1 uppercase letter
☐ 1 lowercase letter
☐ 1 number
☐ 1 special character ⓘ

* New Password

* Confirm New Password

You will receive a confirmation, advising that your application for Aotearoa Immunisation Register has been sent and will be processed within 3 – 5 working days. You will be notified via email with an outcome.



You will then receive an email advising that your application has been progressed and your access is pending approval from MMPO. MMPO will approve your application.

You now have access to the AIR and can start viewing and recording vaccination events.

Setting up Two-Factor Authentication (2FA)

Secondly, accessing the AIR Vaccinator Portal requires two-factor authentication (2FA). You will be prompted to set up the Salesforce Authenticator during or following the completion of the sign-up process for AIR or when you login for the first time.

For a step-by-step guide – [click here](#) or simply follow these prompts.

- From your mobile phone app store (Apple App or Google Play Store), search for the Salesforce Authenticator
- Download the application and install on your phone
- When prompted, enter your mobile phone number and tap 'Send' – Authenticator sends you a text
- Tap the link – you will be prompted to enter a passcode (4-digits or similar)
- Log in to the Vaccinator Portal (when you log in for the first time, Salesforce displays the multi-factor authentication screen)
- Click 'Get Started' – the Verify your Identity screen is displayed
- You are sent an email with a verification code – enter the code and click 'Verify'
- From the Connect Salesforce Authenticator – tap 'Add an Account' – this will display a unique two-word phrase. Enter the two-word phrase in the AIR Vaccination Portal
- Click 'Connect' – you are prompted to confirm the connection on your mobile.
- In the Salesforce Authenticator app on your mobile, tap 'Connect' – your login is complete, and the Vaccinator Portal Home Page is displayed